

Stabilizing Clinician Coverage Across a *MULTI-FACILITY REHABILITATION NETWORK*

How Jackson Nurse Professionals, a Jackson Health Collective company, replaced an unpredictable per diem model with reliable, multi-disciplinary clinician coverage across a 16-facility inpatient rehabilitation network in just twelve months.

16

Facilities in Network
Multi-state footprint

5

States Served
Coast to coast

70

Clinicians Placed
Nursing & therapy

THE CHALLENGE



Compounding workforce pressures – and a model that couldn't keep up.

A multi-facility inpatient rehabilitation network was contending with mounting workforce pressures across its 16-facility footprint. Clinical staffing needs spanned both nursing (RNs, LVNs, CNAs) and therapy disciplines (PT, OT), with vacancy pressure especially acute in two of its regional markets.

- Heavy reliance on **per diem labor**, paired with an incumbent vendor delivering **inconsistent candidate flow**, left facilities understaffed for extended stretches
- Certain regional markets faced the greatest difficulty maintaining **adequate coverage**
- Internal staff routinely absorbed **overtime to compensate for unfilled positions**
- Rotating per diem coverage raised **continuity-of-care concerns**, with clinicians changing at the bedside day to day
- **Outdated technology and communication workflows** from the incumbent vendor created operational bottlenecks between facility leadership and staffing teams

THE SOLUTION



A multi-company workforce model that adapted to the client – not the other way around.

Jackson Nurse Professionals (JNP) aligned with the client's preferred workflows while leveraging **Jackson Health Collective's network of companies** to expand access to qualified nursing and therapy candidates.

Within **48 hours**, JNP submitted **approximately 15 qualified candidates** for urgent openings, building immediate credibility and momentum.

- Access to a **broader clinician network across multiple brands**
- Alignment with existing workflows to **reduce operational friction**
- Workforce tracking focused on **fulfillment, quality, and coverage**
- Longer **13- to 26-week assignments** improved continuity of care and reduced turnover
- **Reduced reliance on per diem coverage** lowered internal staff overtime

Since the partnership began, Jackson Health Collective has supported staffing across **nearly half of the network's facilities**, placing **50+ nursing and therapy clinicians across four locations**.



*Powerfully Simple.
Intentionally Nimble.*

Specialty Areas:

- Nursing
- Therapy
- Imaging
- Cardiopulmonary
- Laboratory
- Pharmacy

Comprehensive Solutions:

- Travel/Contract
- Temp to Perm
- Permanent

JacksonHealthCollective.com

About Jackson Health Collective

Backed by the strength and expertise of multiple brands within the Jackson Healthcare family of companies, **Jackson Health Collective** offers a flexible, streamlined approach for effectively addressing critical labor gaps where they matter most.

Our workforce solutions are designed with a single focus in mind - to provide you with unparalleled access to the skilled allied, nursing, and therapy staff you need to deliver optimal patient care.



*Powerfully Simple.
Intentionally Nimble.*



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